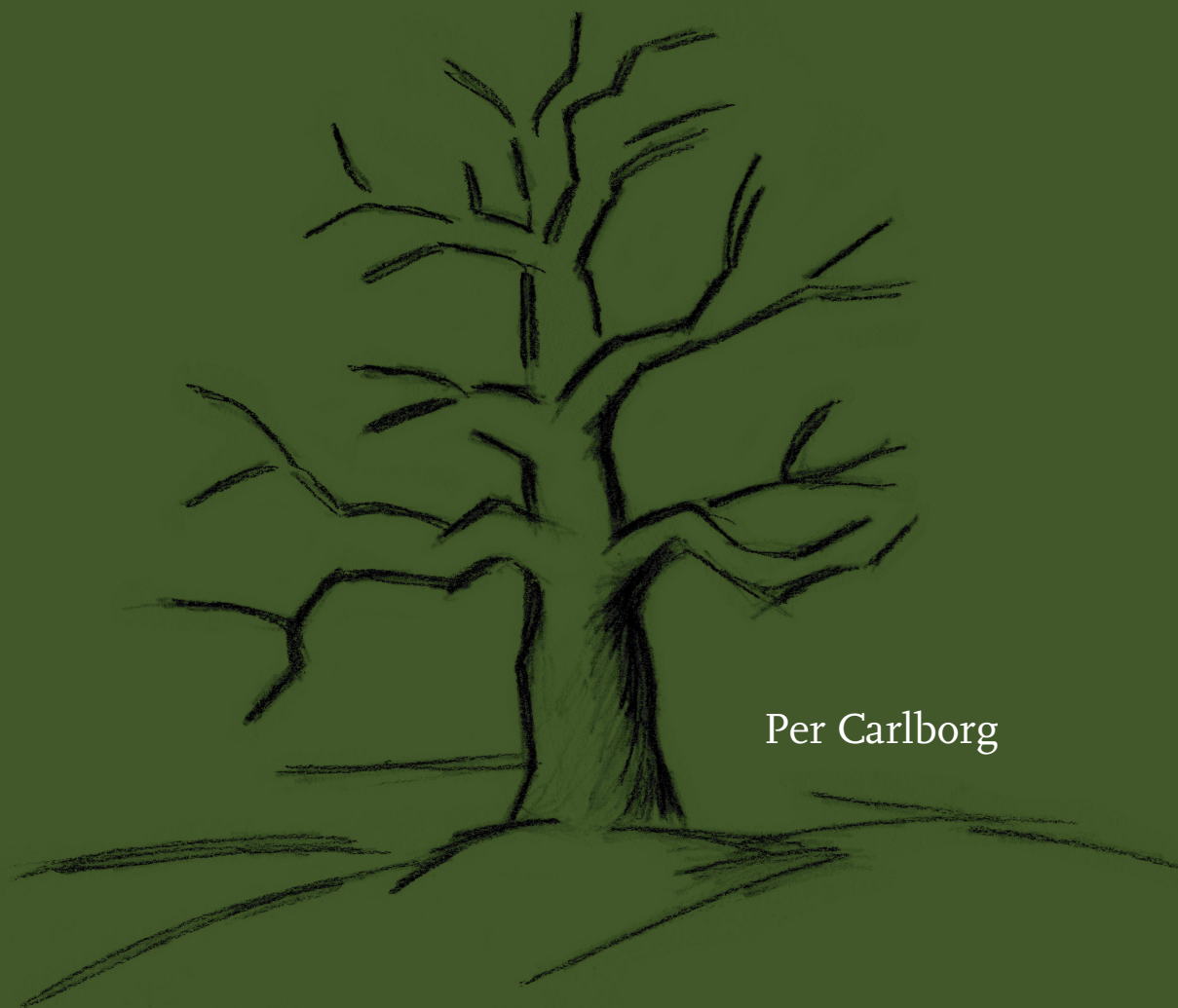


# Extending the Service Innovation Concept - Realization & Productivity



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